



LifeLock Identity Theft Victim Tips

- **Call the police.** Should you notice any fraudulent transactions in your bank or credit accounts or discover that you are a victim of identity theft, be sure to notify local law enforcement and file a police report. You will need to file a copy of the police report with the credit bureaus and in many cases, those financial institutions you currently do business with.
- **Advise creditors.** Notify credit card companies, banks and other financial institutions that an account you hold with them has had fraudulent activity.
- **Check your credit.** Order copies of your credit report from each of the three major credit reporting agencies. They are: Equifax, 800-997-2493; TransUnion, 800-888-4213; and Experian, 888-397-3742. Report errors promptly and in writing. To order your free annual credit report, go to www.annualcreditreport.com.
- **Place an alert.** Contact one of the major credit bureaus and request that a fraud alert be placed on your credit file. Fraud alerts have to be renewed every 90 days, but if you have proof that you are an identity theft victim you will be eligible for a seven-year fraud alert.
- **File a complaint.** Report your case of identity theft to the Federal Trade Commission, 877-ID-THEFT. Information collected by the FTC is used by law enforcement to help fight the crime.
- **Prepare for the future.** Consider enrolling in an identity theft protection program that will help you if a problem should arise again.